

**PP123 MAXIMIZING
APPREHENSION OF ONE STOP
CRISIS CENTER: A ONE-DAY
SEMINAR**

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INTRODUCTION:

One Stop Crisis Center (OSCC) is a service to provide assistance, assessment and support to the survivors of crisis including rape, child abuse, sodomy and domestic violence. At the time of this writing, there is no established training module in Malaysia since the introduction of OSCC. We have conducted a one-day One Stop Crisis Center seminar at Hospital Sipitang while assessing the participants' knowledge on the related topics pre- and post-intervention.

METHODOLOGY:

A simple prospective study was conducted to assess the OSCC knowledge amongst 40 clinical staffs from various units in Hospital Sipitang. The research tool consists of questionnaires covering sections on OSCC policy, wound description and legislative aspect of OSCC for pre- and post-intervention assessment. The program includes interactive lectures, demonstrations and quiz.

RESULT:

The overall pre- and post-intervention mean scores were 65.8% and 80.5% respectively with a significant increment of 14.7%. Analysis also showed significant ($p < 0.001$) improvement in the mean scores of all the aforementioned sections post-intervention.

CONCLUSION:

A one-day OSCC seminar is proven effective in increasing the knowledge amongst the participants. It was found that interactive lectures covering important topics such as case definition, survivor's age group classification, wound description and management plan were effective while demonstrations focused on specimen collection and handling. The aim of quiz session was to test the participants' knowledge on wound description in a fun and rewarding way. As conclusion, a well-planned training module is effective in improving the OSCC knowledge amongst the hospital staffs. Thus, we suggest Ministry of Health Malaysia to develop an OSCC training module to ease the training of medical personnel.